



I AM MIA Reward & Recognition Event January 2025





MIA Director and CEO Ralph Cutié recognized Landside Operations Officer Norbert Bielecki and Department of Homeland Security (DHS) Officer Adrian Powell as the R&R winners for January 2025. The two officers were honored for their integrity and dedication after discovering a purse containing nearly \$5,500 in cash in the Dolphin Garage and ensuring its safe return to the rightful owner. Their actions exemplify the commitment to honesty and service that defines MIA.









MIA's Year In Review Press Conference Concourse J 3rd Floor, International Greeters Lobby







On February 24, 2025, Mayor Daniella Levine Cava hosted a televised "Year in Review" press conference at MIA during which time she provided residents and the traveling public an update on the numerous repairs, renovations and capital projects that have been completed or are underway at the airport, which will transform MIA into a modern-day, innovative state-of-the art facility over the next 10-15 years. The Mayor emphasized the progress being made with the restoration and modernization of MIA's moving conveyances (i.e., escalators, elevators and moving sidewalks), public-access restrooms and passenger boarding bridges. Remarks were also delivered by Jimmy Morales, Miami-Dade County Chief Operating Officer; Miami-Dade Commissioners Kevin M. Cabrera and Danielle Cohen Higgins; MIA Director and CEO, Ralph Cutié; and Juan Carlos Liscano, Vice-President, American Airlines. Miami-Dade Commissioners Raquel A. Regalado and Oliver G. Gilbert, III were also in attendance as well as the "WE ARE MIA" team that works every day to enhance passenger loyalty and elevate customer satisfaction.









Xovis-Aero Solution Management System Installed at MIA Security Checkpoint 3





This project installed 3D sensors at Security Checkpoint 3. These sensors utilize advanced algorithms for queue management, real-time tracking and predictive modeling. The data collected from these sensors is stored enabling MIA officials to make well informed and real-time decisions regarding the effective management of checkpoint flows.



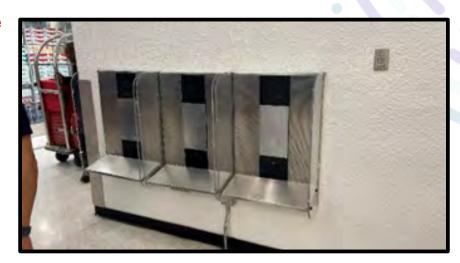






Miami International Airport (MIA) Removal of Payphone Housing

Before



After



This project entailed the removal of a payphone on the wall next to an ATM machine in front of Ticket Counter 159 on the second floor by Door No. 9. The scope of work included wall repair and repainting. The task was completed February 4, 2025.



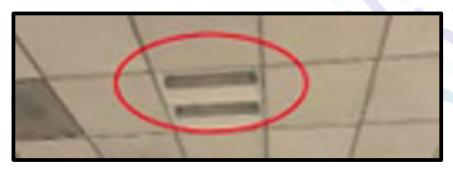






Miami International Airport (MIA) Hallway by Security Check Point 4 Lighting Replacement

Before



After



This project entailed replacing the lights in and around Security Check Point 4 hallway. This upgrade improves vision and contributes to a safer environment as the entire area is now brightly illuminated. The task was completed on January 17, 2025.









Miami International Airport (MIA) Carpet Replacement Behind Terminal Ticket Counter 336

Before



After



This project entailed replacing the carpet behind the Spirit Airlines Ticket Counter. The upgrade improves the esthetics of the area and contributes to a safer environment. The task was completed on January 28, 2025.



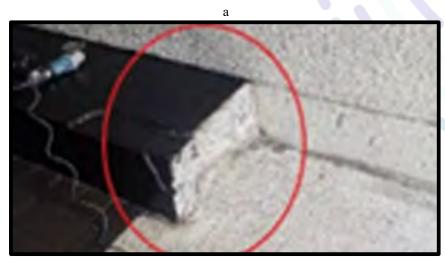






Miami International Airport (MIA) Door 12 Tile Bench and Wall Repair

Before



After

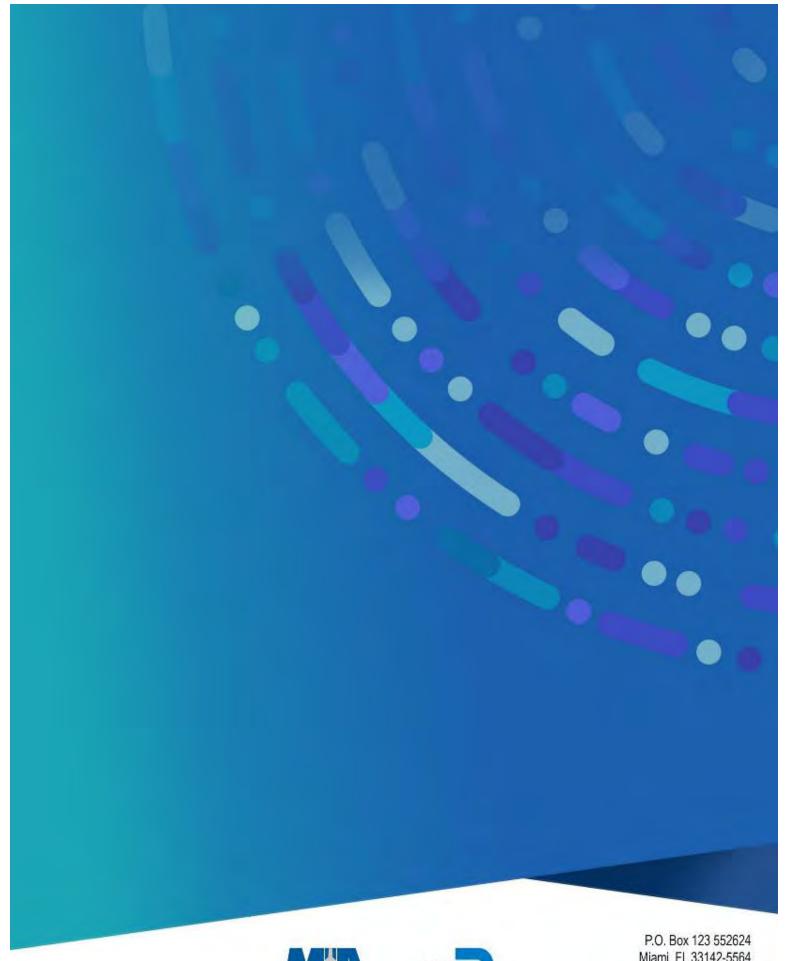


This project entailed the cutting, squaring and patching of a stationary tiled bench outside Door No. 12. Additional work entailed ensuring the bench was flushed and sprayed to blend in with the existing wall. The repair improves vision and contributes to a safer environment. The task was completed on January 27, 2025.













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